Privacy Notice

PARK SCHOOL AND NURSERY- PRIVACY NOTICE

This privacy notice relates to Park School Bournemouth, 43-49 Queens Park South Drive, (Company no 02737223) and is applicable to all members of the School community, past and present. Park School (Bournemouth) Ltd is part of the Forfar Education Group and as such the Forfar Education Group Governance Board acts as the governors of Park School.

1. WHAT THIS PRIVACY NOTICE IS FOR

- 1. This policy is intended to provide information about how the school will use (or "process") personal data about individuals including: its staff; its current, past and prospective pupils; and their parents, carers or guardians (referred to in this policy as "parents").
- 2. This information is provided because Data Protection Law gives individuals rights to understand how their data is used. Staff, parents and pupils are all encouraged to read this Privacy Notice and understand the school's obligations to its entire community.
- 3. This Privacy Notice applies alongside any other information the school may provide about a particular use of personal data, for example when collecting data via an online or paper form.
- 4. This Privacy Notice also applies in addition to the school's other relevant terms and conditions and policies, including:
 - 1. any contract between the school and its staff or the parents of pupils;
 - 2. the school's policy on taking, storing and using images of children;
 - 3. the school's CCTV policy;
 - 4. the school's retention of records policy;
 - 5. the school's safeguarding, pastoral, or health and safety policies, including as to how concerns or incidents are recorded; and
 - 6. the school's IT policies, including its Acceptable Use policy, e-Safety policy, and data protection policy.
- 5. Anyone who works for, or acts on behalf of, the school (including staff, volunteers, governors and service providers) should also be aware of and comply with this Privacy Notice. The school's data protection policy for staff, also provides further information about how personal data about those individuals will be used.

2. RESPONSIBILITY FOR DATA PROTECTION

Park School is a data controller as defined by the UK GDPR. This means that we determine the purposes for which your personal data is processed and the manner of the processing. We will only collect and use your personal data in ways that are compliant with data protection legislation.

The school has appointed Veritau Ltd as its Data Protection Officer (DPO). The role of the DPO is to monitor our compliance with the UK GDPR and the Data Protection Act 2018 and advise on data protection issues. If you would like to discuss this privacy notice or our use of your data, please contact Veritau or the Specific point of contact (SPOC) a.whitbread@parkschool.co.uk.

Veritau contacts details are;

Schools Data Protection Officer

Veritau

West Offices
Station Rise
York
North Yorkshire
YO1 6GA
SchoolsDPO@veritau.co.uk

Tel 01904 554025

Please ensure you include the name of your school in all correspondence.

3. WHY THE SCHOOL NEEDS TO PROCESS PERSONAL DATA

- 1. In order to carry out its ordinary duties to staff, pupils and parents, the school needs to process a wide range of personal data about individuals (including current, past and prospective staff, pupils or parents) as part of its daily operation.
- 2. Some of this activity will need to be carried out in order to fulfil the School's legal rights, duties or obligations including those under a contract with its staff, or parents of its pupils.
- 3. Other uses of personal data will be made in accordance with the school's legitimate interests, or the legitimate interests of another, provided that these are not outweighed by the impact on individuals, and provided it does not involve special or sensitive types of data.
- 4. The school expects that the following uses will fall within that category of its (or its community's) "legitimate interests":
 - 1. For the purposes of pupil admissions (and to confirm the identity of prospective pupils and their parents);
 - 2. To provide education services, including musical education, physical training, spiritual development, career services and extra-curricular activities to pupils, and monitoring pupils' progress and educational needs;
 - 3. Maintaining relationships with the school community, including direct marketing or fundraising activity;
 - 4. For the purposes of management planning and forecasting, research and statistical analysis, including that imposed or provided for by law (such as tax, diversity or gender pay gap analysis);
 - 5. To enable relevant authorities to monitor the school's performance and to intervene or assist with incidents as appropriate;
 - 6. To give and receive information and references about past, current and prospective pupils, including relating to outstanding fees or payment history, to/from any

- educational institution that the pupil attended or where it is proposed they attend; and to provide references to potential employers of past pupils;
- 7. To enable pupils to take part in national or other assessments, and to publish the results of public examinations or other achievements of pupils of the school;
- 8. To enable pupils to take part in sporting fixtures or competitions at local and national level
- 9. To safeguard pupils' welfare and provide appropriate pastoral care;
- 10. To monitor (as appropriate) use of the school's IT and communications systems in accordance with the school's ICT acceptable use policy;
- 11. To make use of photographic images of pupils in school for displays and publications, for example Parents Newsletters and the Year 6 Leavers' book in accordance with the school's policy on taking, storing and using images of children;
- 12. For security purposes, including CCTV in accordance with the school's CCTV policy;
- 13. To carry out or cooperate with any school internal or external complaints, disciplinary or investigation process; and
- 14. Where otherwise reasonably necessary for the school's purposes, including to obtain appropriate professional advice and insurance for the school.
- 5. In addition, the school will on occasion need to process **special category personal data** (concerning health, ethnicity, religion, biometrics or sexual life) or criminal records
 information (such as when carrying out DBS checks). This is in accordance with rights or duties
 imposed on it by law, including as regards safeguarding and employment, or from time to time
 by explicit consent where required. These reasons will include:
 - To safeguard pupils' welfare and provide appropriate pastoral (and where necessary, medical) care, and to take appropriate action in the event of an emergency, incident or accident, including by disclosing details of an individual's medical condition or other relevant information where it is in the individual's interests to do so: for example for medical advice, for social protection, safeguarding, and cooperation with police or social services, for insurance purposes or to caterers or organisers of school trips who need to be made aware of dietary or medical needs;

- 2. To provide educational services in the context of any special educational needs of a pupil;
- 3. To provide spiritual education in the context of any religious beliefs;
- 4. In connection with employment of its staff, for example DBS checks, welfare, union membership or pension plans;
- 5. As part of any school or external complaints, disciplinary or investigation process that involves such data, for example if there are SEN, health or safeguarding elements; or
- 6. For legal and regulatory purposes (for example child protection, diversity monitoring and health and safety) and to comply with its legal obligations and duties of care.

2. TYPES OF PERSONAL DATA PROCESSED BY THE SCHOOL

This will include:

- 1. names, addresses, telephone numbers, e-mail addresses and other contact details;
- 2. bank details and other financial information, e.g. about persons who pay fees to the school;
- 3. past, present and prospective pupils' academic, disciplinary, admissions and attendance records (including information about any special needs), and examination scripts and marks;
- 4. personnel files, including in connection with academics, employment or safeguarding;
- 5. where appropriate, information about individuals' health and welfare, and contact details for their next of kin;
- 6. references given or received by the school about pupils, and relevant information provided by previous educational establishments and/or other professionals or organisations working with pupils;
- 7. correspondence with and concerning staff, pupils and parents past and present;
- 8. images of pupils (and occasionally other individuals) engaging in school activities, and images captured by the school's CCTV system (in accordance with the school's policy on taking, storing and using images of children).

5. HOW THE SCHOOL COLLECTS DATA

- 1. Generally, the school receives personal data from the individual directly (including, in the case of pupils, from their parents). This may be via a form, or simply in the ordinary course of interaction or communication (such as email or written assessments).
- 2. However in some cases personal data will be supplied by third parties (for example another school, or other professionals or authorities working with that individual); or collected from publicly available resources.
- 3. The School may also collect data when you use our online website form to submit emails to us. This data will be treated in the same way as an email to us.

6. WHO HAS ACCESS TO PERSONAL DATA AND WHO THE SCHOOL SHARES IT WITH

- 1. Occasionally, the school will need to share personal information relating to its community with third parties, such as
 - 1. professional advisers (e.g. lawyers, insurers, PR advisers and accountants);
 - 2. government authorities (e.g. HMRC, DfE, police or the local authority); and
 - 3. appropriate regulatory bodies (e.g. <u>NCTL</u>, the <u>Independent Schools Inspectorate</u>, or the Information Commissioner).
- 2. For the most part, personal data collected by the school will remain within the school, and will be processed by appropriate individuals only in accordance with access protocols (i.e. on a 'need to know' basis). Particularly strict rules of access apply in the context of:
 - medical records,
 - 2. pastoral or safeguarding files.
- 3. However, a certain amount of any pupil's relevant information will need to be provided to staff more widely in the context of providing the necessary care and education that the pupil requires.

- 4. Staff, pupils and parents are reminded that the school is under duties imposed by law and statutory guidance (including Keeping Children Safe in Education) to record or report incidents and concerns that arise or are reported to it, in some cases regardless of whether they are proven, if they meet a certain threshold of seriousness in their nature or regularity. This is likely to include file notes on personnel or safeguarding files, and in some cases referrals to relevant authorities such as the LADO or police. For further information about this, please view the school's Safeguarding Policy.
- 5. The Headteacher keeps confidential records of any concerns relating to safeguarding matters as she deems necessary.
- 6. Finally, in accordance with Data Protection Law, some of the school's processing activity is carried out on its behalf by third parties, such as IT systems, web developers or cloud storage providers. This is always subject to contractual assurances that personal data will be kept securely and only in accordance with the school's specific directions.

7. HOW LONG WE KEEP PERSONAL DATA

- 1. The school will retain personal data securely and only as long as necessary to keep for a legitimate and lawful reason.
- 2. If you have any specific queries about how our retention policy is applied, or wish to request that personal data that you no longer believe to be relevant is considered for erasure, please contact the SPOC by emailing a.whitbread@parkschool.co.uk. However, please bear in mind that the school will often have lawful and necessary reasons to retain some personal data even following such a request.
- 3. A limited and reasonable amount of information will be kept for archiving purposes, and even where you have requested we no longer keep in touch with you, we will need to keep a record of that fact in order to fulfil your wishes (a "suppression record").

8. KEEPING IN TOUCH AND SUPPORTING THE SCHOOL

The school and the PSCET committee will use the contact details of parents, alumni and other members of the school community to keep them updated about the activities of the school, and events of interest. This includes by sending updates and newsletters by email and by post. Unless the relevant individual objects, the school will also:

- 1. Share personal data about parents and/or alumni, as appropriate, with organisations set up to help establish and maintain relationships with the school community, such as the PSCET.
- 2. Contact parents including via the organisations above by post and email in order to promote and raise funds for worthy causes;
- 3. Should you wish to limit or object to any such use, or would like further information about them, please contact the Bursar in writing. You always have the right to withdraw consent, where given, or otherwise object to direct marketing or fundraising. However, the school is nonetheless likely to retain some of your details (not least to ensure that no more communications are sent to that particular address, email or telephone number).

9. YOUR RIGHTS

1. Rights of access

1. Individuals have various rights under Data Protection Law to access and understand personal data about them held by the school, and in some cases ask for it to be

- erased or amended or have it transferred to others, or for the school to stop processing it but subject to certain exemptions and limitations.
- 2. Any individual wishing to access or amend their personal data, wishing it to be transferred to another person or organisation, or who has some other objection to how their personal data is used, should put their request in writing to the Bursar.
- 3. The school will endeavour to respond to any such written requests as soon as is reasonably practicable and in any event within statutory time-limits (which is one month in the case of requests for access to information).
- 4. The school will be better able to respond quickly to smaller, targeted requests for information. If the request for information is manifestly excessive or similar to previous requests, the school may ask you to reconsider, or require a proportionate fee (but only in accordance with Data Protection Law).

2. Requests that cannot be fulfilled

- 1. You should be aware that the right of access is limited to your own personal data, and certain data is exempt from the right of access. This will include information which identifies other individuals (and parents need to be aware this may include their own children, in certain limited situations please see further below), or information which is subject to legal privilege (for example legal advice given to or sought by the school, or documents prepared in connection with a legal action).
- The school is also not required to disclose any pupil examination scripts (or other
 information consisting solely of pupil test answers), provide examination or other test
 marks ahead of any ordinary publication, nor share any confidential reference given
 by the school itself for the purposes of the education, training or employment of any
 individual.
- 3. You may have heard of the "right to be forgotten". However, we will sometimes have compelling reasons to refuse specific requests to amend, delete or stop processing your (or your child's) personal data: for example, a legal requirement, or where it falls within a legitimate interest identified in this Privacy Notice. All such requests will be considered on their own merits.

3. Pupil requests

- Pupils can make subject access requests for their own personal data, provided that, in
 the reasonable opinion of the school, they have sufficient maturity to understand the
 request they are making (see section Whose Rights? below). A pupil of any age may
 ask a parent or other representative to make a subject access request on his/her
 behalf.
- 2. Indeed, while a person with parental responsibility will generally be entitled to make a subject access request on behalf of younger pupils, the law still considers the information in question to be the child's: for older pupils, the parent making the request may need to evidence their child's authority for the specific request.
- 3. Pupils aged 13 and above are generally assumed to have this level of maturity, although this will depend on both the child and the personal data requested, including any relevant circumstances at home. Older Prep School children may however be sufficiently mature to have a say in this decision, depending on the child

and the circumstances. Therefore, Park School pupils are not deemed to have this level of maturity at age 11 and below.

4. Parental requests, etc.

- 1. It should be clearly understood that the rules on subject access are not the sole basis on which information requests are handled. Parents may not have a statutory right to information, but they and others will often have a legitimate interest or expectation in receiving certain information about pupils without their consent. The school may consider there are lawful grounds for sharing with or without reference to that pupil.
- 2. Parents will in general receive educational and pastoral updates about their children, in accordance with the Parent Contract. Where parents are separated, the school will in most cases aim to provide the same information to each person with parental responsibility, but may need to factor in all the circumstances.
- 3. All information requests from, on behalf of, or concerning pupils whether made under subject access or simply as an incidental request will therefore be considered on a case by case basis.

5 .Consent

- 1. Where the school is relying on consent as a means to process personal data, any person may withdraw this consent at any time (subject to similar age considerations as above). Examples where we do rely on consent are certain types of uses of images and certain types of fundraising activity. Please be aware however that the school may not be relying on consent but have another lawful reason to process the personal data in question even without your consent.
- 2. That reason will usually have been asserted under this Privacy Notice, or may otherwise exist under some form of contract or agreement with the individual (e.g. an employment or parent contract, or because a purchase of goods, services or membership of an organisation such as a parents' association has been requested).

6.Whose rights?

- 1.The rights under Data Protection Law belong to the individual to whom the data relates. However, the school will often rely on parental authority or notice for the necessary ways it processes personal data relating to pupils for example, under the parent contract, or via a form. Parents and pupils should be aware that this is not necessarily the same as the school relying on strict consent (see section on Consent above).
- 2.Where consent is required, it may in some cases be necessary or appropriate given the nature of the processing in question, and the pupil's age and understanding to seek the pupil's consent. Parents should be aware that in such situations they may not be consulted, depending on the interests of the child, the parents' rights at law or under their contract, and all the circumstances.
- 3.In general, the school will assume that pupils' consent is not required for ordinary disclosure of their personal data to their parents, e.g. for the purposes of keeping parents informed about the pupil's activities, progress and behaviour, and in the interests of the pupil's welfare. That is unless, in the school's opinion, there is a good reason to do otherwise.
- 4.However, where a pupil seeks to raise concerns confidentially with a member of staff and expressly withholds their agreement to their personal data being disclosed to their parents, the school may be under an obligation to maintain confidentiality unless, in the school's opinion, there is a good reason to do otherwise; for example where the school believes disclosure will be in the best interests of the pupil or other pupils, or if required by law
 - 5. Pupils are required to respect the personal data and privacy of others, and to comply with the school's ICT acceptable use policy and the school rules. Staff are under professional duties to do the same covered under the relevant staff policy.

10. DATA ACCURACY AND SECURITY

- 1. The school will endeavour to ensure that all personal data held in relation to an individual is as up to date and accurate as possible. Individuals must please notify the Bursar of any significant changes to important information, such as contact details, held about them.
- 2. An individual has the right to request that any out-of-date, irrelevant or inaccurate information about them is erased or corrected (subject to certain exemptions and limitations under Data Protection Law). Please see above for details of why the school may need to process your data, of who you may contact if you disagree.
- 3. The school will take appropriate technical and organisational steps to ensure the security of personal data about individuals, including policies around use of technology and devices, and access to school systems. All staff and governors will be made aware of this policy and their duties under Data Protection Law and receive relevant training.

11. **COVID-19**

- 1. The School will collect data from staff regarding their test results as part of the LFD testing programme; only where staff opt-in and give their consent. Staff will be asked, if they are testing to report their results to the School and directly to the gov.uk website. The school will provide staff with the NHS/DfE privacy information before the opt-in to this testing programme.
- 2. The School may collect data relating to parent occupations in order to comply with Government guidance for School attendance for keyworkers during periods of lock-down.
- 3. The School will in accordance with it's usual medical and absence records policies retain details of pupil absences and the reasons for such absences including where related to Covid-19 symptoms or contact.

12. THIS POLICY

1. The school will update this Privacy Notice from time to time. Any substantial changes that affect your rights will be provided to you directly as far as is reasonably practicable.

13. QUERIES AND COMPLAINTS

- 1. Any comments or queries on this policy should be directed to the a.whitbread@parkschool.co.uk using the following contact details
- 2. If an individual believes that the school has not complied with this policy or acted otherwise than in accordance with Data Protection Law, they should utilise the school complaints procedure, (or grievance procedure for staff members) and should also notify the Bursar. You can also make a referral to or lodge a complaint with the Information Commissioner's Office (ICO), although the ICO recommends that steps are taken to resolve the matter with the school before involving the regulator.

Cookie Policy

What are cookies?

A cookie is a small file of text that may be saved on the memory or storage of your electronic device (computer, phone, or tablet etc) when you visit a website. Cookies are used to improve the way the website works and can be used to remember the information you've provided so that you don't have to re-enter it whenever you visit a new page.

Two types of cookies are typically used:

Session cookies – these are temporary and are removed when you close your browser or leave a website. These are used to remember visitors as they move from page to page on a website and are typically used to store your basket when using online shopping.

Persistent cookies – these remain on your device for much longer, even after you close the browser or restart the device. They remain until you remove them or they expire, which can be up to 12 months. They are typically used to store information such as your name, language preferences or login information.

What do we use cookies for?

We use cookies so that:

- We can distinguish you from other users of our website and provide a good experience.
- We can remember the information you've provided us with while on our website, so you don't have to keep re-entering the information whenever you visit a new page.
- We can look at how you use our website so that we can improve it for other users.

We do not use cookies to:

- Monitor your usage of other websites (privacy intrusive cookies).
- Collect any personal information about you (without your express permission).
- Collect any sensitive information.
- Pass data to any advertising networks.
- Pass personal data to third parties.

Consent for cookies

When you first visit our website using a new browser we will provide you with a cookies permission banner, seeking your consent to the use of certain cookies.

Not all cookies require consent. Those which are required for the operation of the website, known as 'strictly necessary' cookies do not require consent. Without these cookies the website cannot work as designed.

Other types of cookies do require consent. These include:

- Functionality cookies, which are used to improve the usability of the website; Analytical or performance cookies, which are used to help us improve the website; and
- Advertising or marketing cookies, which are used to target advertising on a website.

You can change your cookie preferences at any time through our cookie banner, but please be aware that opting out of cookies may affect your user experience on our website.

Cookies Used

Strictly Necessary Cookies

These cookies are necessary for the website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms.

You can set your browser to block or alert you about these cookies, but some parts of the site will not then work. These cookies do not store any personally identifiable information.

• Categories

Provider

Cookies

Allow Cookies

This cookie is used to determine whether the user allows cookies or not.

e4education

cookies Allowed

Targeting Cookies

These cookies may be set through our site by our advertising partners. They may be used by those companies to build a profile of your interests and show you relevant adverts on other sites.

They do not store directly personal information but are based on uniquely identifying your browser and internet device. If you do not allow these cookies, you will experience less targeted advertising.

Categories

Provider

Cookies

Google Analytics

Google Analytics gathers information allowing us to understand interactions with our websites and ultimately refine that experience to better serve you.

google.com

- _ga
- _gid
- _gat
- AMP_TOKEN
- __utma
- __utmt
- __utmb
- __utmc

- __utmz
- __utmv
- __utmx
- __utmxx